

Call Record

Date	Time	Collector's Name	Agency's Name	Caller ID Information	Call Back Number	Tape Made?

Notes	
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Checklist: If a collector does any of the following, check off the item below and explain in detail what happened in your notes.

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| <p>_____ makes threats or demands</p> <p>_____ states deadlines for action</p> <p>_____ makes false statements</p> <p>_____ uses abusive or profane language</p> <p>_____ threatens to file suit</p> <p>_____ makes claims about the law</p> | <p>_____ claims that you have violated any laws</p> <p>_____ claims that an attorney is involved with your account</p> <p>_____ claims that you may owe any fines, or penalties</p> <p>_____ claims that you may owe collection fees, interest or other additional charges</p> <p>_____ discusses communications with others about your debt</p> <p>_____ does anything else that strikes you as misleading, harassing or unfair.</p> |
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